



# SIERRA WIRELESS PRODUCT CHANGE NOTICE

## OVERVIEW

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<b>DATE ISSUED:</b>	Jan 22 <sup>nd</sup> 2018	<b>TRACKING NUMBER:</b>	41111894
<b>ISSUED BY:</b>	AirPrime Product Management		
<b>PRODUCTS AFFECTED:</b>	HL8518/28/29		
<b>SKUS AFFECTED:</b>	All HL8518/28/29 SKUs		
<b>BULLETIN:</b>	Memory supplier EOL Introducing new memory source with new software version		
<b>URGENCY:</b>	Urgent		
<b>EFFECTIVE DATE:</b>	New SKUs created with new memory and software 5.14.0.7.5 will be available by end of January 2018		
<b>SAMPLE AVAILABILITY:</b>	Samples ordering is available since now. Units will be ready for shipment from mid Feb.		
<b>FOR DISTRIBUTION TO:</b>	All HL 8518/28/29 customers		

## CUSTOMER APPROVAL (optional section for non-automotive customers)

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<b>CUSTOMER APPROVER NAME:</b>	
<b>CUSTOMER APPROVER TITLE:</b>	
<b>CUSTOMER APPROVER SIGNATURE:</b>	
<b>SIGNATURE DATE:</b>	
<b>COMMENTS:</b>	

## Summary

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Dear Customer,

HL8518/28/29 suffer from memory supplier End of Life notification. To overcome this difficulty, Sierra Wireless introduces new memory component with internal memory driver update, applying on new software. Getting ready for migration, software version: 5.14.0.7.5 is engaged in transition from old memory to new memory.

## Details of Change

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New memory component and software version 5.14.0.7.5 have completed validation. Both hardware qualification and software qualification tests have successfully passed.

New software version 5.14.0.7.5 is fully backward compatible with previous hardware and old memory component. It is capable of working on both previous and new SKUs.

On the other hand, new SKUs with new memory component integration will only be supported from new software 5.14.0.7.5 or onwards software version. And, previous software version cannot be loaded in new SKUs.

## **Regulatory and Certification**

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Since this memory component change doesn't have impact on PCB, no extra new regulatory approval is required.  
FW 5.14.0.7.5: passed in GCF/ PTCRB

FW 5.14.0.7.5 AT&T certification is on-going process. Target completion date: end of Q1, 2018.

## **Effective Dates**

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New SKUs will be effective by end of January 2018.

SKU#1103928, HL8518 Non-Qualified

SKU#1103929, HL8518 Qualified

SKU#1103960, HL8528 Non-Qualified

SKU#1103959, HL8528 Qualified

SKU#1103961, HL8529 Non-Qualified

SKU#1103962, HL8529 Qualified

All previous SKUs (using old memory) will be discontinued by end of April 2018.

## **Samples Ordering**

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Samples ordering process is available since now. Units will be ready for shipment from mid Feb.

## **More information**

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For more information please contact your Sierra Wireless sales/technical support person.